

THE CONSORTIUM OF TANZANIA UNIVERSITY AND RESEARCH LIBRARIES (COTUL)



PROCEEDINGS

THE 4TH COTUL SCIENTIFIC CONFERENCE

PROCEEDINGS OF THE 4TH COTUL SCIENTIFIC
CONFERENCE HELD FROM 7TH TO 11TH
NOVEMBER 2022 AT THE INSTITUTE OF
ACCOUNTANCY ARUSHA (IAA) IN ARUSHA, TANZANIA

THEME:

**“UTILISING DIGITAL TECHNOLOGIES FOR ENHANCING INFORMATION SERVICES:
OPPORTUNITIES AND CHALLENGES”**

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Edited by

**Sydney E. Msonde, Kelefa T. Mwantimwa, Vincent T. Msonge
and Grace E. P. Msoffe**

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Foreword

The Consortium of Tanzania University and Research Libraries (COTUL) is a formally registered association of higher learning and research institutional libraries from both public and private sectors. It was established in 2008 as a voluntary organisation for the purpose of engaging in joint information provision activities, particularly: acquisition of electronic information resources, supporting research works and providing capacity building training to its members geared towards enhancing teaching, learning and research works in Tanzania. COTUL was officially registered in 2017 by the Ministry of Home Affairs (Reg. No. S.A 21148) under the Societies Act [CAP. 337 R.E. 2002].

The 2013 COTUL Annual General Meeting (AGM) that was held at Ruaha Catholic University in Iringa Region decided, among other issues, to begin conducting scientific conferences for the purpose of sharing research knowledge and expertise among information professionals in the country and beyond. Since then, four (4) scientific conferences have been conducted. The last COTUL scientific conference was held in November 2022 at the Institute of Accountancy Arusha (IAA), whereby twenty (20) papers were presented under the major conference theme: *Utilising Digital Technologies for Enhancing Information Services: Opportunities and Challenges*. Therefore, COTUL is pleased to publish 14 papers that were returned and met the publication merits in its 4th Conference Proceedings.

On behalf of the COTUL Executive Committee and the Conference Organising Committee, I would like to extend my sincere gratitude to all authors, conference participants, sponsors, employers and other individuals for their contributions that have made the AGM and the Scientific Conference successful.

Dr. Sydney E. Msonde
COTUL Chairperson

Table of Contents

Foreword.....	i
Keynote Paper	1
Realigning Library and Information Services with the Fourth Industrial Revolution <i>Alfred S. Sife¹ and George E. Matto²</i>	1
Assessment of Mobile Phone Digital Literacy Skills among Fish Farmers in Iringa Region, Tanzania <i>Ronald Benard</i>	14
Registry Staff ICT Competences of Using Electronic Records Systems <i>Onesta Clemence, Kelefa Mwantimwa and Ireneus Luambano</i>	32
Equipping Library Users with Digital Literacy Skills as a Solution to COVID-19 and Other Similar Disasters: Lessons from Mzumbe University Library <i>Witness Josephat, Goodluck Mosha and Peter Siyao</i>	47
Systematic Review of Open Education Resources Repository: A Gateway for Scholarly Communication in Developing Countries <i>Beth Kachota and Kardo J. Mwilongo</i>	72
The Digital Era Trials and Tribulations of Professional Librarians in Selected Tanzania Accredited Technical and Vocational Institutions <i>Valeria Kyumana</i>	99
University Students' Motives and Challenges in Utilising Institutional Repository Resources <i>Suzan P. Massawe, Paul S. Muneja and Vincent T. Msonge</i>	118
Digitisation of Theses and Dissertations in Academic Libraries in Tanzania: Lessons Learned from the Muhimbili University of Health and Allied Sciences Library <i>Alli Mcharazo and William Mviombo</i>	138
Evaluation of APA Citation and Referencing Style for Dissertations Uploaded in the Mzumbe University Institutional Repository <i>Sofia Mshana, Goodluck E. Mosha and Peter O. Siyao</i>	154
Use of Subscribed Electronic Resources by Undergraduate Students at Sokoine University of Agriculture, Tanzania <i>Nicholaus Mwalukasa and Ronald Benard</i>	173

Investigating the Use of Artificial Intelligence in Transforming the Academic Libraries into Smart Libraries <i>Godfrey Isaac Mwandosya</i>	189
Assumptions of the Future Application of Artificial Intelligence in Tanzanian Academic Libraries: A Review of Literature <i>Kardo Mwilongo and Rhodes Mwangeni</i>	201
Examining the Use of Mobile Technologies in Providing School Library Services in Zanzibar <i>Abbas M. Omar and Zubura Haroub Ali</i>	224
Access to Library Information Resources by University Students during COVID-19 Pandemic in Africa: A Systematic Literature Review <i>Joyce Charles Shikali¹, Paul S. Muneja² and Mohamed. Kassim³</i>	249
Promoting Students' Interaction and Higher Order Thinking in an Undergraduate Health Information Literacy Course at MUHAS <i>Sydney E. Msonde</i>	274